# HP Passport
# How to Register

# What is HP Passport?

**The registration procedure of HP passport is explained. It is possible to use service of many of HP support center which contain SCM by HP passport.**

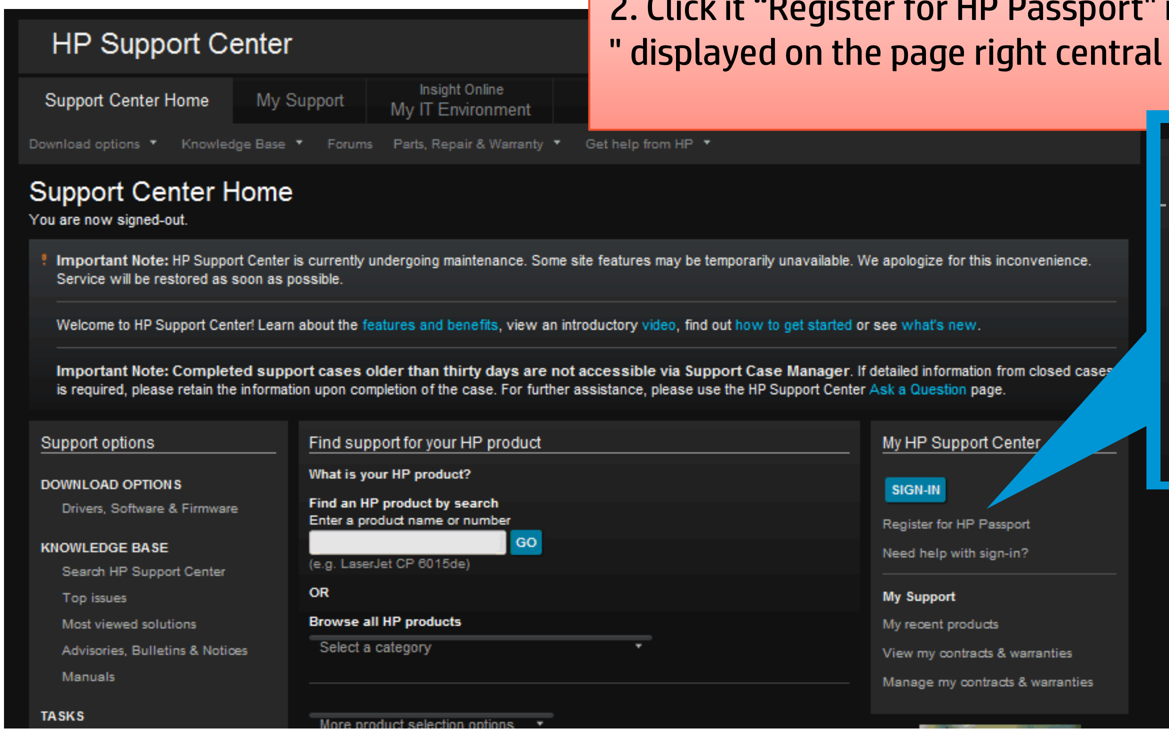
**The followings are services of HP support center which can use by acquisition of HP passport account.**

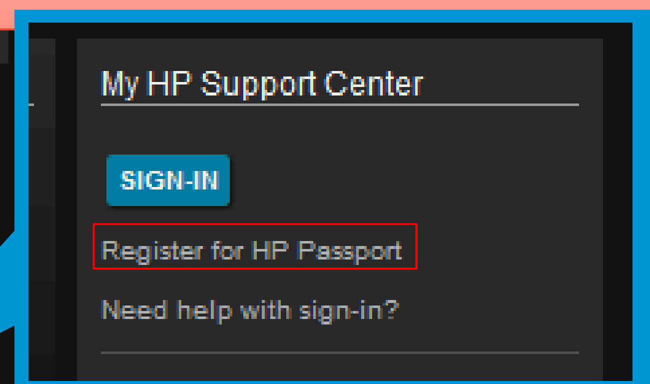
- My Support：Technical support line and HP Care Pack service are managed at a single site.
- Support Community (HP Support Center Forum) ：It is a community of information sharing.
- Support Case Manager (SCM)：It is the service which requests repair by WEB earlier than a telephone.  Status can be checked on WEB.

# Access to HP Support center

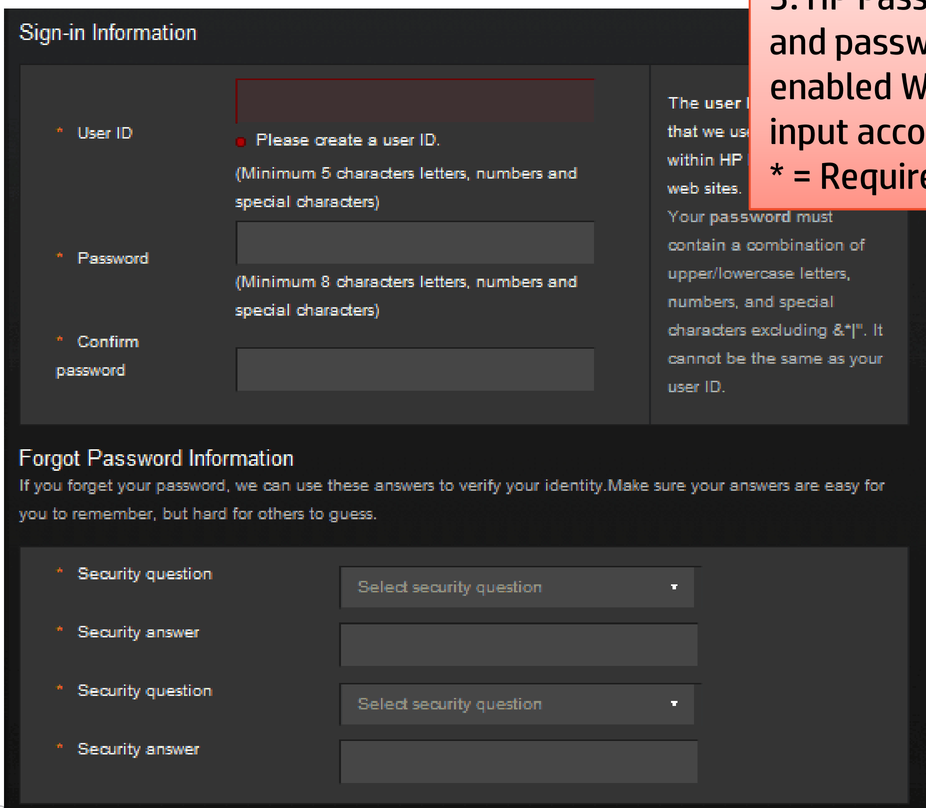
1. Access to HP Support center http://hp.com/go/hpsc

2. Click it “Register for HP Passport" in the “My HP Support Center " displayed on the page right central part.



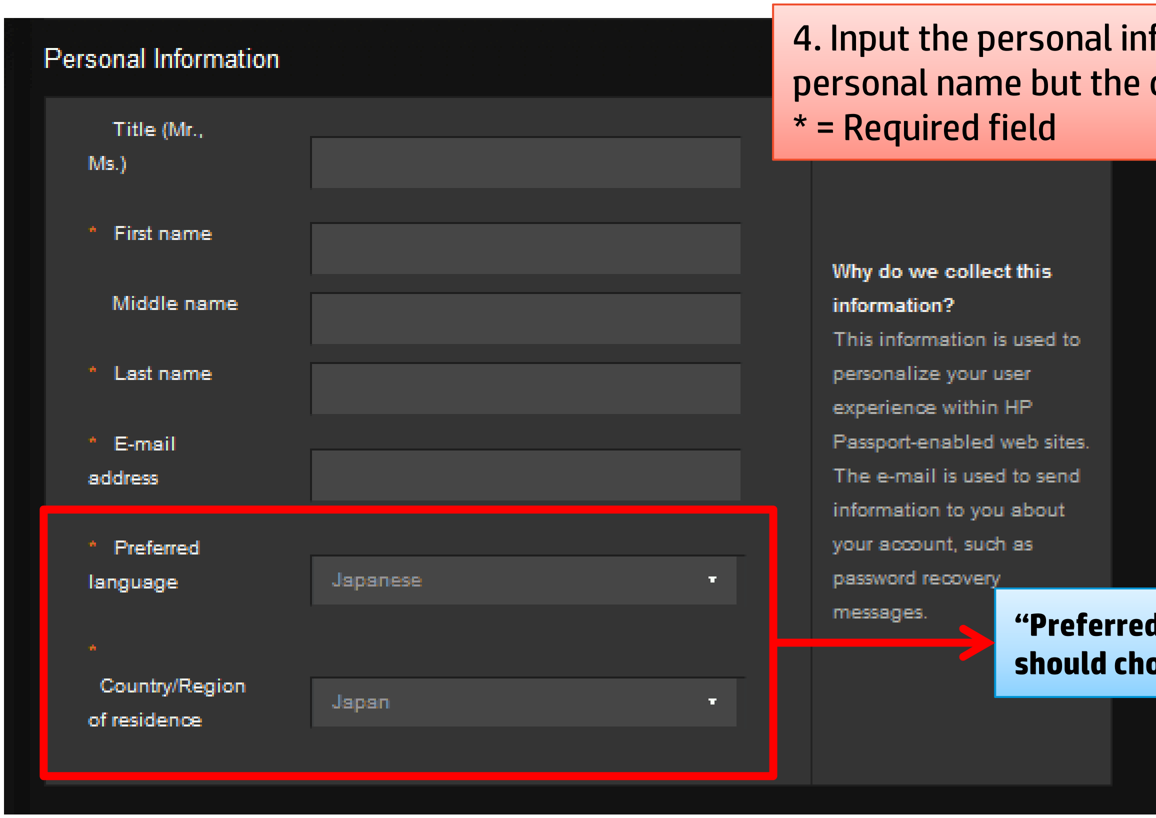



# Sign-in Information/Password setup




3. HP Passport single sign-in service lets you use one user ID and password of your choice to sign-in to all HP Passport-enabled Web sites. Display the user registration page. Please input according to an input rule.
* = Required field

# Personal Information



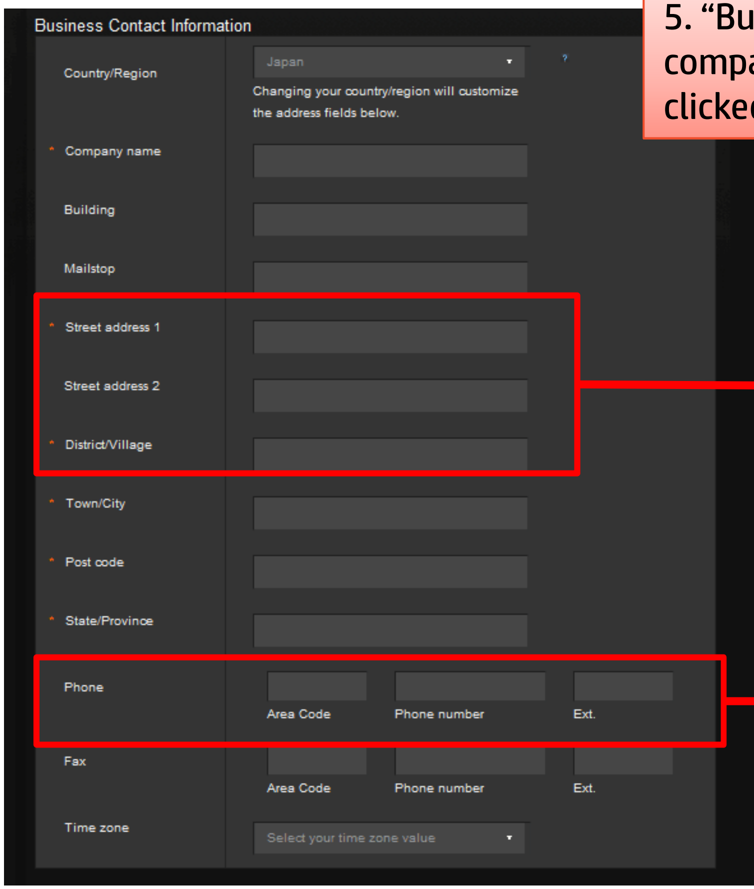

4. Input the personal information. It is possible also by not a personal name but the company name, and a department name.
* = Required field

**"Preferred language" and "Country/Region of residence" should choose Japan.**

# Business Contact Information

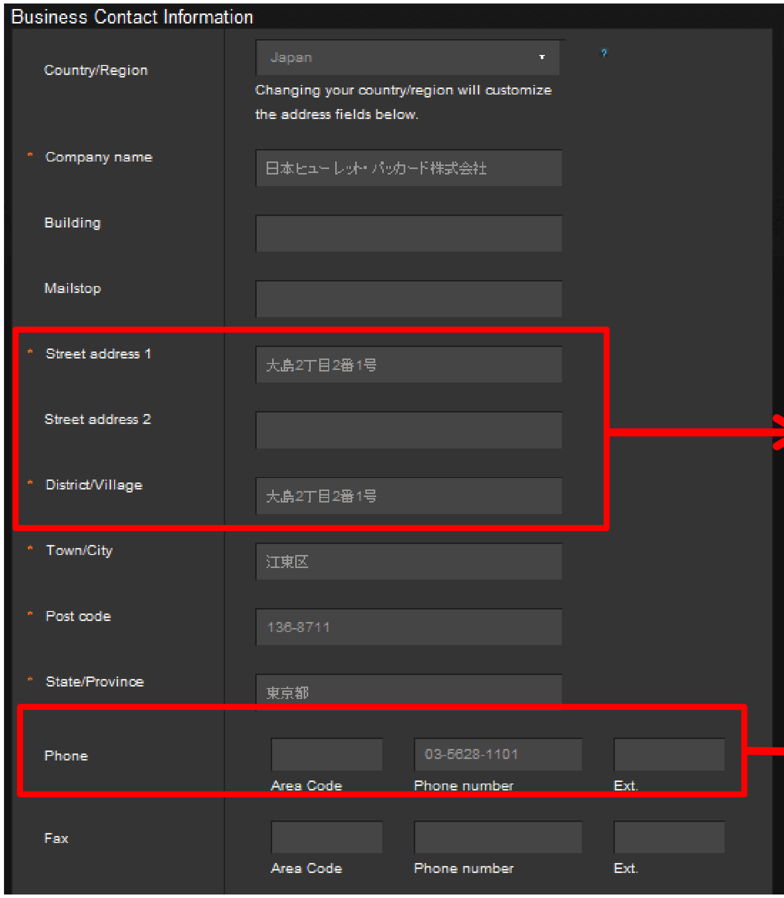
5. “Business Contact Information” page is displayed. Please input the company information. “SUBMIT" button of the page lower right part is clicked after the completion of input.




Please input the same value into "Street address 1" and "District/Village“.

Please input the phone number.

# Business Contact Information Sample



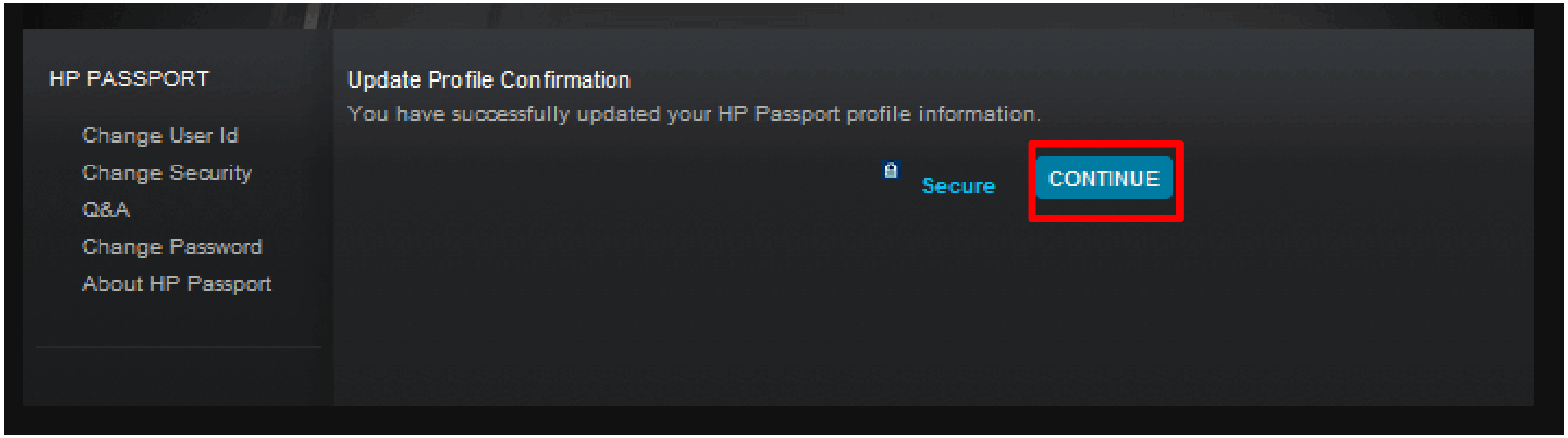

Sample)　**日本ヒューレット・パッカード株式会社 本社**
〒136-8711
東京都江東区大島2丁目2番1号
電話：(03) 5628-1101

Please input the same value into "Street address 1" and "District/Village“.

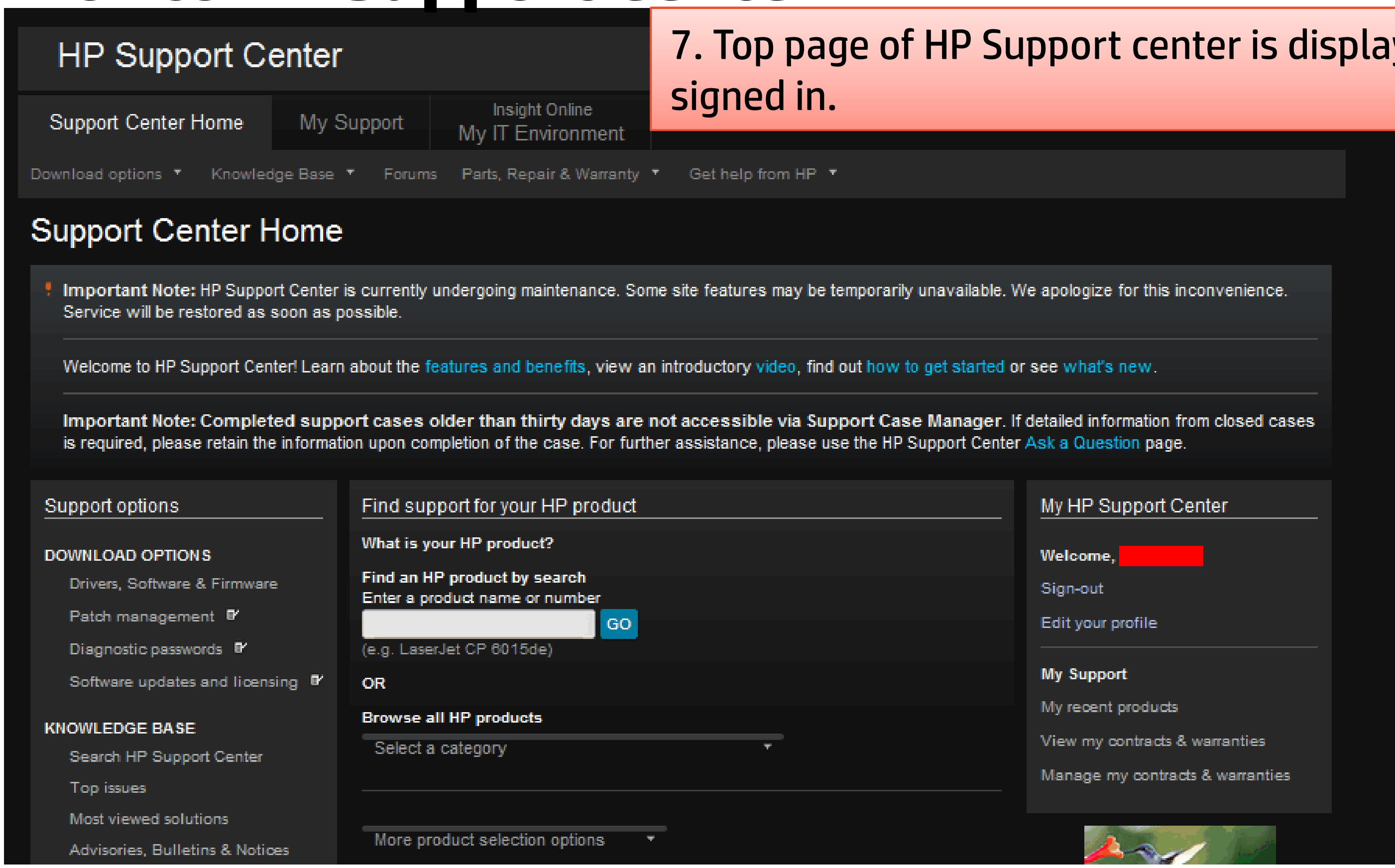
Please input the phone number

# The completion of user registration

6. The following page is displayed.
Click the [CONTINUE] button



# Back to HP Support Center




7. Top page of HP Support center is displayed. It has already signed in.

# Thank you